

Dear Customers,

In connection with the introduction of the euro as the official currency of the Republic of Bulgaria, we would like to inform you that some of the services provided by **MyFin** will be temporarily limited or unavailable:

Until 31.12.2025

- **22.12.2025** – Trading in financial instruments on the Bulgarian Stock Exchange (BSE) will be available until the end of the trading session.
- **23.12.2025** – Trading in financial instruments on international markets will be available until the end of the trading session.
- **29.12.2025, 11:50 a.m.**
 - Suspension of utility payments, adding liabilities, and transport services (Parking zone, My garage and Vignette).
 - Suspension of registration and creation of child accounts.
 - Suspension of opening and closing of accounts.
- **30.12.2025, 2:00 p.m.** – Suspension of all types of transfers (including intrabank, interbank, international, and currency transfers).

From 10:00 p.m. on 31.12.2025 until 2:00 a.m. on 01.01.2026, MyFin services, as well as card payments, will be unavailable.

All balances in BGN accounts will be automatically and free of charge converted into EUR at the fixed exchange rate of **1 EUR = 1.95583 BGN**.

From 01.01.2026

After **2:00 a.m. on 01.01.2026**, all **MyFin** services and functionalities, as well as card payments, will be gradually restored.

We recommend that you:

- Complete any urgent payments in advance.
- Ensure you have the necessary funds available in due time.

Our staff are available **24/7** at **+359 2 902 44 31** and **0700 16 429** to assist you with any questions.

Thank you for your trust, and we wish you a successful and Happy New Year!

